From: Zeya Ahmed
Sent: Monday, July 5, 2021 12:01 AM
To: Licensing <<u>Licensing@gloucester.gov.uk</u>>
Subject: Re: Common Standards for Hackney and private hire Consultation

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Hi,

This is a short response to the consultation on common standards for hackney and private hire in Gloucestershire.

I agree with the adoption of the standards in principle and I am glad it is finally happening, it is a long overdue piece of common sense.

With the mandatory training, the document is not clear on the form it should take. I am of the view that it should be available as an online set of module(s). Each applicant would have their own unique login details and can complete the training and be able to download a certificate of completion at the end. Many organisations have adopted such a method for training and it can be completed at the convenience of the individual. Such an approach should also help to down costs.

Regards,

Zeya Ahmed